

# WARRANTY QUICK GUIDE



## PREMIUM SPECIES

### Mahogany and Knotty Alder

DSA's limited manufacturer warranty applies only to prehung units installed in residential homes and purchased through a verified DSA Dealer.



All units not ordered factory finished by DSA must be stained and sealed with three coats of UV top coat on all six sides of the door within 30 days.



DSA's warranty does not include damage to Mahogany or Knotty Alder doors due to application of black paint or black stain.



Mahogany and Knotty Alder doors must be installed with a sufficient overhang where there is minimal direct sunlight and shielded from the elements.



DSA does not warranty any unit installed with a glass storm door, which can capture heat and cause damage to your wood door.



Multipoint locks are recommended for doors taller than 80" to prevent potential door warpage.



In the case of a warranty concern, please submit a claim by email to [Warranty@DSADoors.com](mailto:Warranty@DSADoors.com)



Damage caused from improper, or non-sanctioned, modifications made to DSA doors is not covered under our manufacturer's limited warranty.



Inspect your door for damage often. Clean it regularly with mild dish soap and a soft microfiber cloth. Yearly application of clear coat is recommended.

Scan to  
view our  
Standard  
Warranty  
online.



DSA doors are also backed by a **10-year warranty** on all standard **Insulated Glass**, guaranteeing each unit against seal failure and internal fogging. Laminated Impact Glass comes with a 1-year warranty.



## HIGH PERFORMANCE

### Accoya®

DSA's limited manufacturer warranty applies only to prehung units installed in residential homes and purchased through a verified DSA Dealer.



All units not ordered factory finished by DSA must be stained and sealed with three coats of UV top coat on all six sides of the door within 30 days.



Black paint and/or stain can be used on Accoya doors. Light or transparent stain colors are not recommended for Accoya.



Accoya units do not require an overhang for warranty coverage and are suitable for full-sun placement.



DSA does not warranty any unit installed with a glass storm door, which can capture heat and cause damage to your wood door.



Multipoint locks are recommended for doors taller than 80" to prevent potential door warpage.



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Damage caused from improper, or non-sanctioned, modifications made to DSA doors is not covered under our manufacturer's limited warranty.



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